



# CITY OF ATLANTA

## Job Announcement

### INFORMATION TECHNOLOGY OPERATIONS MANAGER

**STARTING SALARY: \$56,981**

(up to \$67,479)

**Salary Grade 32**

**Applications Accepted From: December 6, 2004 until Vacancy Filled**

#### **Minimum Job Requirements**

Persons applying must have a bachelor's degree in Information Technology, Business Administration or a related field and six years of experience managing an enterprise level data center, including mainframe operations and support. Equivalent combinations of training and experience will be determined under prescribed guidelines.

#### **Duties for this Job:**

This employee oversees the support and maintenance of the City's data center, and provides highly available infrastructure to support the City's growing IT needs; reviews/audits existing data center environment; designs and implements an enterprise class data center; reviews and manages completion of open help desk tickets escalated to the IT Operations division for second and third level support; ensures the City's data center supports highly available IT systems; evaluates requests from other departments regarding the use of mainframe or other .data center resources; ensures end user support is available after normal business hours; supports DIT initiatives as set by the Chief Information Officer; oversees quality control procedures; provides training for staff as necessary to meet changing demands.

#### **To Apply For This Job**

Applications will be accepted weekdays during the hours 8:30 a.m. - 4:30 p.m., Monday through Friday.

Apply at: Department of Human Resources, 68 Mitchell Street SW, Suite 2107, Atlanta, GA 30303

Phone: (404) 330-6369 [www.atlantaga.gov](http://www.atlantaga.gov) FAX: (404) 658-6157

#### **Affirmative Action/Equal Opportunity Employer**

The City of Atlanta is an Equal Opportunity Employer and does not discriminate on the basis of Race, Sex, Age, National Origin, Religion, Sexual Orientation or Physical/Mental Disability (Except where physical requirements constitute a bona fide occupational qualification.)

**The Examination For This Job Will Consist Of An Evaluation of Applicant Training And Experience.**

**The hiring authority will contact only those applicants they deem most appropriate for the position. Letters will not be mailed to individual job applicants.**